



# SHORT SKILLS PROGRAMMES

## PC TECHNICIAN

Credits: 54

### WHO SHOULD ATTEND?

PC Technician; ICT Technical Support Officer; Sales Consultant; Pre-Sales Consultant; and Staff members aspiring to technical PC support positions.

### ADMISSION REQUIREMENTS

- Successfully complete the Front Office Assessment;
- Grade 11; or Grade 10 with 2 years relevant experience and
- All applicants are subject to selection.

### DURATION

- 6 months.

### CERTIFICATION

ATTI Provider Skills Programme.

### PRESENTATION FORMAT

- Theoretical / practical contact sessions
- Day Classes

### ASSESSMENT / EVALUATION

- Continues Integrated Formative and Summative Assessment;
- Simulations;
- Written Assessments; and
- Practical Portfolio of Evidence.

### POSSIBLE CAREERS

- Junior PC Technician;
- ICT Technical Support Officer;
- Sales Consultant;
- Pre-Sales Consultant; and
- Technical PC support positions.

### SUBJECTS / LEARNING AREAS

- Managing and Troubleshooting PCs;
- PC Software;
- Demonstrate and understanding of preventative maintenance, safety and environmental issues in a computer environment; and
- Information Systems Departments in Business Organisations.
- PC Hardware;
- Data Storage;